



Maintenance Agreement

Name:		Phone #:	
Address:			
City / State / Zip:		Email:	

Airmax Heating and Cooling, Inc. agrees to provide to you, the customer, with the necessary labor and maintenance material to perform the following: check refrigerant charge, change filters (if provided by the customer), blow-out drain line, check thermostat calibrations, check the operation of motors and compressor, and inspect for dirty coils, on the number of systems selected. Pre-paid price (including tax) for (1) maintenance visit per year (additional maintenance visits available). This is a non-refundable price but can be transferred to a new owner (if house is sold). Please indicate how many systems below:

- | | | | | | |
|---|-----------------------|--------------------------|--|-----------------------|--------------------------|
| One System: | \$165.00 Per Year | <input type="checkbox"/> | Four Systems: | \$385.00 Per Year | <input type="checkbox"/> |
| Two Systems: | \$235.00 Per Year | <input type="checkbox"/> | Five Systems: | \$460.00 Per Year | <input type="checkbox"/> |
| Three Systems: | \$310.00 Per Year | <input type="checkbox"/> | Six Systems: | \$535.00 Per Year | <input type="checkbox"/> |
| Air Cleaner(s): | \$27.00 Each Per Year | <input type="checkbox"/> | Mini Split(s): | \$75.00 Each Per Year | <input type="checkbox"/> |
| Dehumidifier(s): | \$27.00 Each Per Year | <input type="checkbox"/> | Includes: Clean coil, check charge, and blow out drain line. | | |
| Additional Visit (Second visit) - \$89.00 for the 1st system and \$50.00 for additional systems | | <input type="checkbox"/> | (Mini Splits does not include disassembly of unit) | | |

Discount: Airmax will reduce their diagnostic fee by \$10.00 and will not charge an after hours diagnostic fee for emergency service. Airmax will also provide a 15% discount on all repair parts and labor.

Preferential Service: Airmax will provide emergency service to our maintenance agreement customers before non-agreement customers. We guarantee that we will come out to check your system within 24 to 48 hours. Our service technicians will do their best to service your system as quickly as possible but we can't guarantee same day service, especially late at night or during extreme weather.

Hours of Service: The service covered by this agreement will be scheduled during Airmax's regular working hours, 8:00 am to 5:00 pm, Monday through Friday, except Holidays. To schedule the maintenance, please call 910-300-9447 or 910-798-4822, and the office will schedule that as soon as possible. Please remember that no heat or no A/C calls are our main priority during extreme weather. Unfortunately, we may have to reschedule some maintenance during extreme weather. We will try to reschedule it as soon as possible.

Parts and Repairs: This agreement does not include any parts or materials. Any repairs required beyond those provided in this agreement, will be brought to your attention and will be charged at a flat rate basis according to Airmax's Pricing Manual. Should the price not be found in this manual, the customer will be charged on a time and material basis. Airmax shall not be liable for any loss arising from delay, failure to discover a condition requiring repair or replacement, or as a consequence of any performance under this agreement.

Term of Agreement: The initial term of this Maintenance Agreement will commence as of the Effective Date and will continue for a period of one (1) year. The initial term will automatically renew for successive one (1) year terms unless either party notifies the other in writing, not less than thirty (30) days prior to the expiration of the current term, of it's intention not to renew. Both the initial term and any renewal term are not subject to earlier termination. No refunds will be given by canceling a maintenance during the agreed upon maintenance agreement period. Airmax Heating and Cooling, Inc. will need to have an up-to-date credit card on file and will run this card for the agreed upon amount yearly. By signing below, you agree to the terms above.

Agreement: Please sign and return to Airmax along with the payment document attached.

Customer Signature: _____ Date of Acceptance: _____



4563-1 Technology Drive
Wilmington, NC 28405
910-798-4822
maintenance@airmaxhvac.com

Credit Card Authorization Form

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until cancelled.

Credit Card Information

Card Type: MasterCard VISA Discover AMEX

Cardholder Name (as shown on card): _____

Card Number: _____

Expiration Date (mm/yy): _____

Security code (3 or 4 digit): _____

I AUTHORIZE AIRMAX HEATING & COOLING, TOGETHER WITH ITS AFFILIATES, DESIGNEES, AND OTHER SERVICE PROVIDERS, TO ELECTRONICALLY DEBIT OR CHARGE MY PAYMENT METHOD FOR THE APPLICABLE AMOUNT AGREED UPON MAINTENANCE AGREEMENT AMOUNT. I AGREE THAT NO PRIOR NOTIFICATION MAY BE PROVIDED. I UNDERSTAND THAT THIS PREAUTHORIZED ELECTRONIC TRANSFER IS TO REMAIN IN EFFECT UNTIL I CONTACT AIRMAX HEATING & COOLING AND REMOVE MY AUTHORIZATION.

Customer Signature

Date

***Comfort
Guaranteed***

4563-1 Technology Drive • Wilmington, NC 28405
Phone: 910.798.4822 • Fax: 910.798.4991
www.airmaxhvac.com

